Every facility shall have the appropriate number of jailers at the facility 24 hours each day. Facilities shall have an established procedure for documented, face-to-face observation of all inmates by jailers no less than once every 60 minutes. Observation shall be performed at least every 30 minutes in areas where inmates known to be assaultive, potentially suicidal, mentally ill, or who have demonstrated bizarre behavior are confined. There shall be a two-way voice communication capability between inmates and jailers, licensed peace officers, bailiffs, and designated staff at all times. Closed circuit television may be used, but not in lieu of the required personal observation.

Documentation and video evidence received and reviewed by this inspector revealed that face-to-face observations of at least two inmates did not occur between the hours of 8:53 PM on August 19, 2019 and 6:15 AM on August 20, 2019.

Wendy Wisneski - TCJS Inspector